



To All Our Valued Pegasus Spine & Joint Institute Patients:

We have been and will continue to closely monitor and evaluate the current COVID-19 situation. As this situation continues to evolve and our community is faced with many unknowns, we are certain of one thing that is our commitment to you and our community. We will remain diligent as always to do our part to ***protect the safety of all our guests, our team and our community.***

It is ***our top priority*** here at Pegasus Spine & Joint Institute to continue to go above and beyond each day to ensure your experience is the best and our safety standards continue to remain high. We have always followed the highest level of cleaning standards to ensure the best sanitary environment for all our guests. This includes requiring our employees to frequently wash their hands, wear single use gloves and masks when treating guests, always disinfecting medical equipment and as well as medical grade wipes to sanitize door handles, chairs, beds, door handles, surfaces, computers and public areas including bathrooms and sinks.

In addition, we have added the following precautionary measures;

- ✓ Daily and regular staff meetings to review all updates on how to maintain the safest environment for our staff and guests.
- ✓ Posted signs and conducting additional pertinent questions as it relates to our clients and staff prior to treating or interacting.
- ✓ Requiring employees to wash hands as frequently as possible, use disinfectant sprays and to continue to use our medical wipes on all surfaces.
- ✓ Hand Sanitizer placed at multiple locations throughout the clinics including all check in and check out desks, treatment areas and bathrooms.
- ✓ All hard surfaces throughout the clinics are continued to be wiped every 30 minutes with Hospital grade wipes.
- ✓ We are reviewing the situation daily and taking all necessary measures to reinforce and enhance our sanitation practices to protect the wellness of everyone.
- ✓ Following the guidelines recommended by CDC, TDLR, and WHO.
- ✓ Ensuring all Team members are healthy at work. We have asked our team to continue to practice frequent hand washing at work and at home, continue to wear single use gloves, masks during treatments as well as disinfectant sprays.
- ✓ We have asked employees *to stay at home if they are not feeling well.* We are reminding all our patients to reschedule appointments if they are not feeling well or experiencing any symptoms of cold or flu symptoms.

At Pegasus Spine & Joint Institute, your wellness and safety is very important to us. We encourage you to take a deep breath, stay calm, and take time for yourself in the midst of the uncertainty around us. If you have any further questions or need to reschedule, please call 214-702-5855.

Pegasus Spine & Joint Institute • Dallas • Plano • Ft Worth • Arlington

PHONE: 214-702-5855 FAX: 877-244-9193

Hours: Mon-Fri: 8:00AM-5:00PM